

SOLUTION BRIEF

Automating Banking Operations with MuleSoft RPA

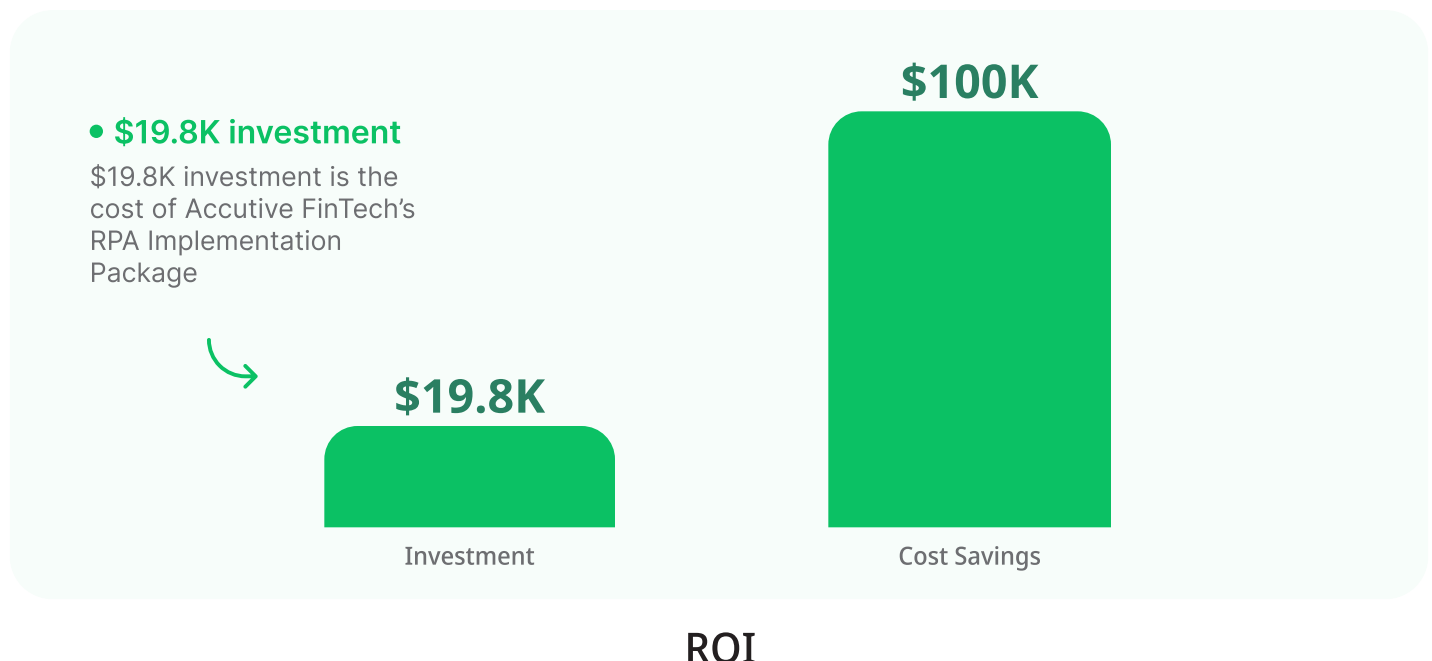
Accelerate efficiency, compliance, and growth through
intelligent automation



How Banks and Credit Unions Realize 5x Returns

Accutive FinTech clients leveraging MuleSoft RPA have seen measurable transformation across operational, compliance, and member experience dimensions:

- 500% ROI within the first year through labor cost reduction and efficiency gains
- Savings of 1 or more FTE
- 80% reduction in manual processing time
- 60% faster onboarding and customer servicing times
- Improved compliance accuracy and audit readiness



What is RPA?

Robotic Process Automation (RPA) allows financial institutions to automate repetitive, rule-based tasks across legacy and modern systems. RPA's key advantage is that it is low maintenance and does not require complex coding or full-scale system replacements.

By using digital “bots” to handle manual operations such as data entry, reconciliations, onboarding, and compliance reporting, banks and credit unions can increase speed, accuracy, and customer satisfaction while freeing staff to focus on higher-value work.



RPA integrates people, processes, and systems

How Do Financial Institutions Use RPA?

RPA can automate workflows across nearly every area of banking and financial services:

Retail Banking: Loan origination, account opening, and KYC document verification.

Operations: Transaction reconciliations, data entry, and exception management.

Compliance: Regulatory reporting, audit trail generation, and fraud monitoring.

Customer Experience: Real-time updates, chat-assisted workflows, and personalized servicing.

DID YOU KNOW?

RPA can cut manual workload by **up to 80%** and reduce error rates to near zero.

RPA Platforms: MuleSoft and Microsoft Power Automate

At Accutive FinTech we work with leading RPA platforms to help financial institutions automate securely and at scale. Our preferred RPA platform is MuleSoft because of its advanced capabilities, and robust governance and security features. We also work with Microsoft Power Automate to provide RPA natively within the Microsoft ecosystem.

MuleSoft RPA

- Natively integrates with **MuleSoft Anypoint Platform** for unified API, data, and process automation.
- Enables **end-to-end automation** across legacy systems and cloud apps — including core banking, LOS, and CRM.
- Delivers **governance, auditability, and scalability** needed for financial-grade environments.
- Part of **Salesforce's** automation ecosystem, ideal for FIs already using Salesforce Financial Services Cloud, MuleSoft or Salesforce CRM.



Microsoft Power Automate

- Seamless RPA for institutions within the **Microsoft 365 ecosystem**.
- Ideal for smaller automation needs or departmental workflows.
- Integrates with Power BI for visibility and low-code customization.

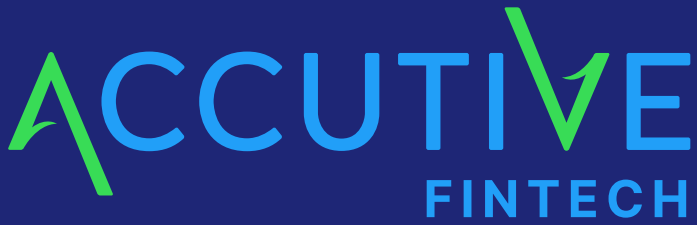
Key RPA Use Cases in Banking

Area	Use Case	Impact
Retail Banking	Automate loan processing and account opening	Faster onboarding, improved accuracy
Operations	Reconcile transactions and update core records	24/7 availability, fewer manual errors
Compliance	Generate reports, flag anomalies	Improved auditability, risk reduction
Customer Service	Integrate RPA with chat and email workflows	Faster response, higher satisfaction

Our RPA Solutions for Financial Institutions

Accutive FinTech helps banks and credit unions design, implement, and scale RPA using MuleSoft and Microsoft platforms. Our offerings include:

- **Complimentary RPA Assessment** — Identify automation opportunities across your organization.
- **RPA Implementation Packages starting at \$19,850** — Fixed-price packages to accelerate time to value.
- **Integration with Core Banking and Digital Platforms** — Build secure, API-driven automation ecosystems.
- **Governance, Risk & Compliance Alignment** — Ensure every automation meets security and regulatory standards.



Quality First FinTech Solutions

Get Started Today

Accelerate your digital transformation with intelligent automation designed for financial institutions.



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